

Rail Tickets Non-func Specs

Clear directions printed on
screen

always have paper in stock

option for large buttons/text

User's pin# must be concealed

"Your card has been successfully charged"

Option to have menu read (out loud)

Choice of language

Directions to train station printed

tone played on button press

track time to complete xaction

colour distinction for dst/src
arrival/departure times

Credit card Xactions

Should be secure

Confirmation screen before

Committing Xaction

Requirements Discovery

Requirements Validation

Proofs Verification

Scenarios

Viewpoints

Use-case

Ethnography

Interviewing

Scenarios

Alan Cooper

About Face

The inmates are running
the Asylum

-

Create some users
of their biographies.

↳ give them a name, gender,
an age,
a marital status,
where they went to college,
pronouns etc,

Maude Brown 67

Retired, single, Postal worker
before her afternoon nap
been quilting for 3 weeks

online order

patterns - library, design journal
purchase list, estimate amounts of
material

create trunk, wish list

1. Time Slices

Ryan J

Andrew

Jan Eric

2. Hard Drive one

Alex

Chris

Marco

Ben

3. Code search

Jan

Andrew

4. Another Hard Drive

Garth

Ryan C

Michelle